

For Closed Captioning Concerns Please Contact Our Captioning Hotline:

Phone: 518-880-3535

Fax: 518-880-3409

Email: [msaplin@wmht.org](mailto:msaplin@wmht.org)

Written Closed Captioning Complaints Should Be Directed to the Following:

Matt Saplin

Chief Engineer

WMHT Educational Telecommunications

4 Global View

Troy, NY 12180

Email: [msaplin@wmht.org](mailto:msaplin@wmht.org)

Before sending a formal written complaint, we recommend you first contact our captioning hotline. We may be able to resolve your problem immediately without the need for a formal complaint. In any event, we will respond to your **written** complaint within 30 days.